



Fact Sheet

The Cornell Scott-Hill Health Center was the first community healthcare center in Connecticut when we were founded in 1968. We are a federally qualified community health center and we serve over 34,000 patients throughout the Greater New Haven and Lower Naugatuck Valley areas each year.

We are a **Joint Commission** accredited institution which means we are held accountable to the highest standards and best practices in safe and effective care.

A former winner of the Johnson & Johnson Crystal Award, the Cornell Scott-Hill Health Center continues to achieve significant progress in the field of community health. We provide comprehensive primary care, behavioral healthcare, and dental services as well as a number of special programs. These programs include, but are not limited to:

- Birth-to-Three services for children with developmental delay
- HIV/AIDS education, outreach and treatment to at-risk populations
- Inpatient alcohol and drug detoxification program
- Shelter for homeless people who are obtaining substance use disorder treatment
- Outreach to individuals and families who are homeless
- Diabetes prevention and education
- Perinatal case management
- School-based health centers
- Child and family guidance clinics

Our mission. Cornell Scott-Hill Health Center measurably improves the health and well-being of the communities we serve by providing excellent and compassionate care, accessible to all.

Chair, Board of Directors..... Angel Fernández-Chavero
 Chief Executive Officer Michael R. Taylor
 Chief of Human Resources..... Andrea Lobo
 Chief of Medicine Douglas Bruce, M.D.
 Chief of Behavioral Health Services Ece Tek, MD
 Chief Financial Officer..... Kelvin Kreho
 Corporate Compliance and Risk Officer..... Vanessa Andrews

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Accredited by The Joint Commission.



Patient Overview:

Number of unduplicated persons who used the Center in 2018 34,581
Number of patient visits in 2018 245,462

Hypertension 5,476 patients	Depression 3,929 clients
Homeless 3,590 patients	Asthma 2,233 patients
Diabetes 3,393 patients	Alcohol Dependent 2,826 clients
Drug Dependent 4,406 clients	HIV infected 295 patients

Demographic Profile of Patients:

Female 54% Latino 37% African American 35% White 55% Asian 2%
Male 46% Other/Multicultural 8%

Payor sources:

Medicaid 64%
Uninsured (sliding fee) 14%
Private Insurance 12%
Medicare 10%

Income Status:

Below poverty level 19%
Unknown 75%
100% to 200% of poverty 5%
Above 200% of poverty 1%

Utilization Rates: Visit/Type of Patient

Substance Use Disorder 14.5	Medical 3.5	Enabling 2.7
Mental health 14.6	Dental 2.6	Vision visits per vision patient 1.1

Prescriptions filled by our Pharmacy: 49,514 Walgreens and RxStrategies Pharmacies: 9,090

Number of Patients by Service:

Medical 28,326 patients	Substance Use Disorder 3,080 clients
Mental Health 5,015 clients	Other Professional Services 3,060 patients
Dental 6,614 patients	Enabling Services 1,097 patients
Vision 2,500 patients	

Our Services and Programs:

Primary Medical Care

- Adult Medicine
- Dental
- Women's Health (OB/GYN)
- Pediatrics

Specialty Medical Care

- Addiction Medicine
- Allergy
- Audiology
- Cardiology
- Clinical Pharmacy
- Dermatology
- Ear, Nose and Throat (ENT)
- Eye Clinic (Ophthalmology)
- Gastroenterology
- Geriatrics
- Infectious Diseases
- Mammography
- Neurology
- Orthopedics
- Perinatal Services

- Podiatry
- Rheumatology
- Speech Pathology
- Urology

Behavioral Health Services

- Adult Mental Health Services
- Child and Family Guidance Clinics
- Early Stimulation/Birth to Three
- Grant Street Partnership (Substance Use Disorder Treatment)
- South Central Rehabilitation Center (Integrated Treatment Programs)

Other Medical and Support Services

- Convenient Care Walk-in Clinic
- Wellness Education and Outreach
- HIV/AIDS care, education, case management, counseling and testing
- Healthcare for people who are Homeless
- HUSKY/Medicaid and SNAP Application Assistance
- Nursing
- Nutrition
- Pharmacy
- Public Housing Primary Care Program
- Women, Infants, and Children (WIC)